

OUR QUICK GUIDE TO EARLY HELP IN WALSALL



What is Early Help?

This is the term we use to describe the support we give to children, young people and their families when they need extra help.

We take a partnership approach as it's difficult at times for one single agency to deliver effective support alone. It means we work alongside a number of services to help you and your family.

As we like to say: 'Early Help is everybody's business and responsibility.'

Walsall's Early Help Partnerships commitment is:

- To provide 'effective whole family support' to prevent escalation into statutory services, to ensure families thrive, build resilience and have ambition.
- To create the space for services to work together proactively, identifying and solving problems rather than reacting to crisis



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We, the partnership, take action to support you and work with you and your family as soon as a problem emerges. This can be at any stage of your child's or other family member's life and we're here to help when you can no longer cope on your own.

We aim to help your family achieve its full potential. Our goal is to improve the quality of family life, help children and young people have the best possible start, are safe from harm, happy, healthy and learning well.

Who is it for?

Our Early Help offer is for children and young people aged 0-19 and their families.

Who provides the support?

If your family needs support, it could be provided by a School, School Nurse, Health Visitor, Teacher, Speech & Language Therapist, Locality Family Support Practitioner, Domestic Abuse Advocate, Youth Worker or Housing Officer.

How do we do it? – Right Help Right Time

Where you or a practitioner feels that your child may need additional support (beyond that available from a single agency), they will speak to you and your family and with consent arrange for an Early Help Assessment to be completed with you.

This provides you and the practitioner and other partners the opportunity to have an open and honest conversation to clarify the nature of the concerns, identify the needs of your family, and agree the appropriate response and how it will be co-ordinated.

A support plan will be written, this is your families plan and nothing will be added that you do not want to be included. The support will be co-ordinated by a 'Lead Professional', this is someone who will be the main point of contact for you and your family and will ensure the help that has been agreed is delivered.

The support will be reviewed, by you, your family and others, at least every 6 weeks to make sure the support is the right support, to make sure things start to improve, you see positive changes in your family life, children and young people's concerns are reduced, along with those of partners who are working with you.

We will provide the support and hold reviews until the support is no longer needed.

We will be open and honest with you throughout.

For more information or if you want some help, or know someone who wants some help you can speak to your child's school, your health visitor, school nurse, housing officer or contact the Early Help team either within your local area or the central based team on: 03005558266

Your Local Family Hubs:

West Locality Hub

Address:
Ilmington House, Crescent
Road, Wednesbury,
WS10 8AE
Contact Details:
0121 526 5537

North Locality Hub

Address:
275 Blakenall Heath,
Walsall, WS3 1HJ
Contact Details:
01922 476698

Central and South Hub

Address:
Birchills Street,
Walsall, WS2 8NG
Contact Details:
01922 646 574

East Locality Hub

Address:
Silver Court, Brownhills,
Walsall, WS8 6HA
Contact Details:



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